

# Index

- absenteeism, 303
- accessibility, 21, 361
  - care quality, 221, 226
  - eligibility, 53, 56, 85–86, 89–91
  - families, 270, 285, 291
  - health system benefits. *see* health system benefits
  - societal wellbeing, 299, 301
  - see also* financing long-term care; service delivery
- accountability, 142, 170, 186
- activities, interactive, 309
- activities of daily living (ADL)
  - future drivers, 24, 26, 27
  - health system benefits, 239, 252
  - see also* demand drivers
- actor relationships, care system, 217–218
- adult children, 28
- Adult Social Care Outcomes Framework (ASCOF), 206
- affordability (unaffordability), 56, 210, 360
  - families, 275, 278
  - financing long-term care, 165, 166, 188
  - future drivers, 21, 30
  - service delivery, 121, 122, 125, 129, 142
  - societal wellbeing, 299, 331
- age, 18, 36
- ageing in place, 212–214, 226
- ageing populations, 123
  - see also* population ageing
- Ahn, T., 302
- aides, health care, 340
  - see also* professionals
- algorithm-based systems, 55
- allowances, personal, 271
- Andersen, R., 17, 239
- Ando, M., 339
- Araujo de Carvalho, I.(17), 253
- artificial intelligence, 32, 215
  - machine learning, 32
- assessment, care quality, 219
- assessment of needs, 55–59
- asset-related payments, 273–276
- assets, 78, 80, 293
  - financing long-term care, 163–164, 167, 168, 179
- assistive devices, 207
  - see also* devices, assistive
- assumptions, 36, 37
- Austria, 183, 311
  - eligibility, 58
  - eligibility and care coverage, 70, 77
  - eligibility and informal care, 64
  - eligibility and means testing, 78
  - families, 272, 274, 275, 288, 290
- autonomy
  - care quality, 208, 209
  - eligibility, 52, 57, 92, 96
  - eligibility and care coverage, 69
  - eligibility defining and measuring, 61
- Barthel, D, 24
- Belgium, 126, 283
  - eligibility, 57, 58, 59
  - eligibility and care coverage, 70
  - eligibility and informal care, 64
  - eligibility and policy experiment, 92
  - eligibility and potential coverage, 77
  - eligibility and wellbeing, 93
- beliefs, health, 18
- Birrel, D., 251
- Bolin, K., 30
- bonding, 306
- Bonsang, E., 30
- Bristol Activities of Daily Living (BADL), 25

- British Household Panel Study (BHPS), 333
- Brody, E. M., 24
- Brookings Institute, 36
- budget share method, 282
- budgeting, 36
- Buenos Aires Commitment, 351, 353
- Bulgaria, 126
- bureaucracy, 223, 360
- Buurtzorg model, 213
  
- Canada, 58, 78, 127, 254, 303
- capital, 326, 357, 363
- Care Compare, 221
- care coverage, 68–73
  - potential, 74–77
- care homes, 214
  - access and older users, 242, 243
  - Covid-19 in UK, 255, 256
  - impact, 245–246
- care imaginary, 306
- care policies, 38
- care poverty, 28
- care processes, 246–247
- care professionals, 25
  - see also* professionals
- care providers, 18
- care provision, regularity of, 246
- care quality, 125, 142, 150, 203–204, 246–247
  - actors and their relationships, 217–218
  - ageing in place, 212–214
  - care organisations, 212
  - changing the culture, 214–215
  - conceptualising, 204–207
  - conclusion, 225–228
  - delivering high-quality care, 207
  - empowering care users, 207–209
  - health system benefits, 246–247
  - management of quality, 216–217
  - markets, 218–219
  - oversight for quality, 219–220
  - procurement, 223–225
  - professionalisation and workforce investment, 209–211
  - public reporting, 220–222
  - standardisation, 222–223
  - technologies, 215–216
  - user-carer relationship, 207
  - see also* standards, quality
- Care Quality Commission, 357
- care utilisation, 85–91
- care workers, 40, 352
  - see also* professionals
- caregivers, 67, 135, 359, 363
  - future drivers, 17, 21, 38, 39
  - future drivers and availability, 28
  - future drivers and theoretical perspectives, 18, 19, 20
  - health, 335
  - policies to support, 338–342
  - professionals, 37, 49, 91
  - societal wellbeing, 300
- carer-blind systems, 64, 65, 66, 70
- carer-sighted systems, 64, 65, 66, 67
- Carmichael, F., 334
- Carrino, Ludovico, 30, 69
- Casado-Marin, D, 333, 334
- case-managed systems, 55
- cash for care schemes (benefits), 208, 209, 290, 291
- cash payments, 223
- catastrophic payments, 268, 277, 282–285, 291, 293, 359
- change, social *see* social innovation
- changing the narrative, 351–352
  - bankrupting the welfare system, 354–355
  - care value and cost of inaction, 362–363
  - effects on resource, 356–358
  - intergenerational inequality, 358–359
  - long-term care as sunk cost, 356
  - private markets, 359–361
  - right to care, 353–354
- charitable funding, 168–169
- Charles, S., 334
- childcare programmes, 330, 335–336
- childlessness, 39
- children, 300, 321, 335
  - adult, 28, 29
- China, 67, 179–182, 187, 208
  - future drivers, 25, 29, 30, 36
- Choi, K., 302
- chronic conditions, 123
- circles of care, 305

- Clemens, S., 210
- co-payments, 163, 167–168, 178, 219
- Cochrane review, 241
- cognitive impairment, 25
- cognitive limitations (status), 51, 57, 73
- cohabitation, 290
- collaboration
  - service delivery, 125, 137, 146, 150
  - social innovation, 310
  - societal wellbeing, 300, 307, 309
- Colombo, F., 71
- communication, 137, 149, 150, 216
- communication devices, 215
- communities, 39, 93, 212, 363
  - families, 257, 258
  - service delivery, 122, 125, 129, 143, 147
  - societal wellbeing, 308, 310
- community-based care, 128–129, 150, 151, 300
- community care, 243, 258
- community support centres, 307
- compassion, 306
- competition, 137, 356
  - care quality, 212, 218, 219, 223, 225
- Consumer Quality Index Long-term Care, 206
- contexts, 205, 240, 258, 282, 356
- continued professional development, 139, 209, 210
- contracts, employment, 211
- Convention on the Rights of Persons with Disabilities, 60
- cooperation, 310
- cooperatives, 307
- coordination, 186
  - health system benefits, 248–249
  - service delivery, 126, 151
  - service delivery, Germany, 137
  - service delivery, implementing and planning, 150
  - service delivery, Norway, 140
  - service delivery, Sweden, 146
  - see also* health system benefits
- Coordination Reform, 140
- costs, 163, 312
  - care quality, 214
  - economic growth, 328, 334, 335–336
  - eligibility, 67, 74, 77, 93, 97
  - future drivers, 37, 38
  - health system benefits, 243, 257
  - of inaction, 362–363
  - OOP, 51, 59
  - service delivery, 128, 144
  - see also* changing the narrative; fragmentation
- counselling, 134
- coverage, care, 170
  - universal, 171–172
  - see also* eligibility
- Covid-19 pandemic, 2, 40, 215, 352
- economic growth, 319, 320, 344
- economic growth and caregivers, 341
- economic growth and strong long-term care, 325
- financing long-term care, 167, 173, 184, 186, 189
- health system benefits, 237, 238, 259
- service delivery, 122, 127, 129, 150
- societal wellbeing, 308
- cream-skimming, 219, 224
- crises, health, 237
- criteria, eligibility, 53
- cultures, 254
  - care facilities, 210
  - changing of, 214–215
- cures, 69
- Czech Republic, 78, 288, 290
- Daly, M., 255
- data, 203, 357, 361, 362
  - care quality, 206, 217, 227
  - economic growth, 332, 333
  - families, 268, 278, 292
  - health system benefits, 247, 253, 259
  - societal wellbeing, 301, 303
- daughters, 29
- de-institutionalisation, 128, 144, 145–148, 151
- Decade of Healthy Ageing, UN, 351, 353
- deferred payment agreements, 80
- deficit accumulation model, 61
- demand drivers, 16–17
  - caregivers, 28
  - conclusion and policy implications, 37–40
  - definition of needs, 24
  - empirical application, 31–36

- demand drivers (cont.)
  - population ageing, 20
  - projecting future demand, 36–37
  - socioeconomic status, 30–31
  - theoretical perspectives, 17–20
- dementia, 57, 214
- dementia care, 16, 37, 216, 311
  - financing long-term care, 158, 159, 163
- Denmark, 57, 168, 311
  - families, 278, 281, 283, 290
  - tax-funding, 175
- Department of Economic and Social Affairs, UN, 351
- dependence, 226, 245, 301, 327
  - eligibility, 52, 57
  - eligibility, defining and measuring need, 60, 61, 63
- depression, 93–94, 163, 302
- devices, assistive, 207, 273
  - medical, 343
  - wearable, 215
- diagnostic inequity, 183
- digital literacy, 130, 149, 215
- digital technologies, 141, 149, 151, 217
- dignity, personal, 96
- disability, 36, 222, 309
  - eligibility, 72–73
  - see also* eligibility
  - eligibility and wellbeing, 93
  - financing long-term care, 159, 169, 184, 187
  - future drivers, 20, 24, 37
  - service delivery, 138, 139
- disease management, 215
- diseases, 26, 302
- doctors, specialised, 58
- Donabedian, A, 204, 205
- Dutch Exceptional Medical Expenses Act (AWBZ), 183
- dynamic equilibrium hypothesis, 26
- earnings, 292, 293
  - women's, 337
- economic growth, 318–322, 356
  - background, 325
  - concluding comments, 342–344
  - policies to support caregivers, 338–342
  - why countries need it, 326–330
  - women labour supply, 330–338
- economies, countries, 169, 188–189
- education, 89, 160, 355, 358
  - care quality, 209, 210, 319, 326
  - economic growth, 338, 340
- effectiveness, 126, 205, 251, 303
- efficiency, 180, 207, 358, 360
  - eligibility, 53, 56, 66, 78
  - service delivery, 126, 147, 151
- Elderly Guide, 206
- eligibility, 18, 49–52, 240, 331, 362
  - assessment of needs, 55–59
  - care coverage, 68–73
  - care utilisation and wellbeing, 85–91
  - conclusions, 96–101
  - defining and measuring long-term care, 60–64
  - families, 269, 270, 291
  - financing long-term care. *see* financing long-term care
  - informal care for need assessment, 64–68
  - means testing, 78–84
  - need for long-term care, definition, 52–55
  - policy experiment, 91–96
  - potential coverage, 74–77
- empathy, 304, 305, 306
- employment, 310
  - economic growth, 325, 328, 330
  - families, 285, 286–288, 292
  - financing long-term care, 160, 167
- empowerment, 226
- enforcement, 142, 219
- England, 275
  - care quality, 205, 208, 211, 224
  - eligibility, 58, 65, 77, 78
  - financing long-term care, 163, 182, 183
  - future drivers, 26, 36, 37
  - health system benefits, 253, 254
  - means testing, 172–173
- English Longitudinal Survey of Ageing (ELSA), 32, 35
- entitlement, 166
  - needs-based, 324
- environments, 24, 148, 210, 214, 226
  - built, 57
  - urban, 212
- equality, 30, 351
  - see also* inequality

- equity, 131, 299, 355
  - eligibility, 53, 56, 66–68, 78
  - families, 268, 269, 273, 275
  - financing long-term care, 172, 188
  - intergenerational, 351
  - see also* eligibility
- Esping-Andersen, G., 77
- Estonia, 58, 59, 79
- ethics, 149, 150, 151
- ethnic populations, 160
- ethnicity, 18, 221
- European Care Strategy, 189, 351, 353
- European Centre for Social Welfare Policy, 311
- European Council, 351
- European Pillar of Social Rights, 121
- European Union, 60
  - Economic Policy Committee, 36
- evidence, 352, 362
  - care quality, 223, 224, 225, 227
  - health system benefits, 238, 241, 242
- exams, licensing, 340
- exclusion, 212
- exemption thresholds, 275
- expectations, 247
- expenditure, 37, 38, 354, 355, 363
- expertise, 141, 210, 217, 309
- Extreme Gradient Boosting (AGBoost)
  - algorithm, 32
- Fahle, S., 333
- Fair Deal scheme, 274, 275
- fairness, 30, 172
  - see also* equality; equity; families
- families, 260, 302, 359, 361
  - care quality, 208, 211, 219
  - economic growth, 322, 325, 331–335
  - eligibility, 52, 54, 66, 91–96
  - financing long-term care, 160, 177, 178, 179, 181
  - future drivers, 18, 28, 29, 39
  - service delivery, 122, 124, 128–129
  - see also* sharing the burden; unpaid carers
- fees, 164
- females, 28, 39
- Fernández, J.-L., 54, 56, 207
- fertility, 17, 21, 22, 122, 158, 312
- financial protection, 352
- financial resources, 18
- financing long-term care, 158–159
  - case study, China, 179–182
  - case study, Denmark, 175
  - case study, England, 172–173
  - case study, India, 163
  - case study, Jamaica, 161–162
  - case study, Japan, 178–179
  - case study, United States, 166–167
  - charitable funding, 168–169
  - co-payments, 167–168
  - comparing systems, 184–186
  - conclusions, 189
  - coverage, 171–172
  - financial protection, 182–183
  - impacts of underfunding, 186–188
  - income, savings and assets, 163–164
  - private financing, 159–160
  - private in-kind resources, 160–161
  - private insurance schemes, 165–166
  - public financing, 169–170
  - relationship to health care, 183–184
  - revenue raising, 174
  - social insurance, 175–177
  - tax-funded, 174
- financing mechanisms, 352
- Finland, 58, 78, 126
  - see also* Nordic countries
- flexibility, 360
- forecasts, 36
- formal care, 29
  - see also* professionals
- fragmentation, 352
  - financing long-term care, 184, 189
  - health system benefits, 248, 254, 255
  - service delivery. *see* service delivery
- frailty, eligibility, 97
  - assessment of needs, 57, 61
  - defining need, 52
  - implications for assessment, 62, 63, 64
- frameworks, 38
- France
  - eligibility and disabilities, 72
  - eligibility and potential coverage, 77
  - eligibility and wellbeing, 93
  - eligibility, assessment of needs, 58
  - eligibility, informal care, 64, 65
  - eligibility policy experiment, 92
  - families, 272, 276

- friends, 325
- functional ability (functionality), 25, 123
- functional capability (functionality), 33, 158, 252, 358
  - eligibility, 53, 54, 65
- functional health, 86
- funding, 125, 150, 227, 354
  - charitable, 168–169
- funding, public, 170, 325
  - health system benefits, 251, 252
  - service delivery, 128, 131, 144, 147, 148
- gender, 66, 330, 351, 363
  - future drivers, 18, 28, 36
- general practitioners (GPs), 58
- Germany, 276
  - care quality, 209, 211
  - case study, 134–137
  - eligibility, 57
  - eligibility and care coverage, 70
  - eligibility and disabilities, 72, 73
  - eligibility and informal care, 64
  - eligibility and means testing, 78
  - eligibility and potential coverage, 77
  - eligibility and wellbeing, 93
  - eligibility, assessment of needs, 58
  - financing long-term care, 168, 177, 187–188
  - future drivers, 36
  - service delivery, 129, 131
- Glasby, J., 254
- Golding, C., 325
- Good Life in Old Age*, A, 204
- Gori, C., 56
- governance, 189, 204, 254, 313, 352, 359
- governments, 22, 353, 359, 362
- Gray, A. M., 251
- Greece, 126
- Grossman, M., 18
- growth, economic, 164, 211
- guidelines, 223
  - see also* standardisation
- Gulliford, M., 239
- Health and Retirement Study (HRS), 333
- health care, 21
- health care, relationship to financing, 183–184
- health, caregivers, 335
  - see also* caregivers
- health insurance, 335–338
- health surveillance systems, 60
- health system benefits, 237–238
  - accessibility, 239, 245
  - conclusions, 259–260
  - coordination and integration, 248–249
  - Covid-19 in UK, 255–256
  - implications, 256–259
  - macro integration, 250–252
  - meso integration, 252–253
  - micro integration, 253–254
  - older long-term care users, 238–243
  - prevention, 239–240
  - processes and quality, 246–247
  - regularity of care provision, 246
  - substitution, 240
  - summary, 247, 254–255
  - type of care, 245–246
- Hébert, R., 253
- Heitmueller, A., 333
- hierarchical-compensatory theory, 19
- holistic approaches, 25, 124, 141, 148
- home-based care, 205
  - eligibility, 85–91, 93–94
  - health system benefits, 242, 245
  - service delivery, 128–129, 140
  - see also* home care services; sharing the burden
- home care model, 214
- home care services, 38, 213, 241, 245–246, 258
- Hong Kong, 36
- horizontal equity, 66
- hospitalisation (admissions and readmissions), 135, 170, 187, 242
- hospitals, 140, 141
- household care model, 214
- households, 28, 36, 359
- housing, 24, 129, 141, 273, 355
  - care quality, 213, 226
- Hu, Bo, 29, 67
- Hungary, 79, 80
- Iceland, 78
- implementation, service delivery, 150

- impoverishment, 269, 362
  - families, 286, 288, 289, 291, 292
- impoverishment, strategic, 80
- in-kind contributions, 268
  - see also* informal carers
- inaction, costs of, 362–363
- inadequacies, 189
- InCARE project, 310, 311
- incentives, 167, 274, 355, 361
  - care quality, 224, 225
  - economic growth, 328, 341
  - service delivery, 131, 136, 145, 148
- inclusion, 309, 310, 311
- income-related payments, 271–273
- incomes, 221, 318
  - eligibility, 74, 80
  - families, 277, 285, 286–288, 292
  - financing long-term care, 163–164, 168, 179
  - future drivers, 30, 31, 36
  - OOP payments, 278–282
- independence, 310
  - care quality, 209, 216, 226
  - eligibility, 51, 54, 63, 64
  - financing long-term care, 178, 187
  - health system benefits, 239, 240, 256, 257, 259
  - see also* instrumental activities of daily living (IADL)
- India, 163
- Individual Budgets, 208
- individual freedom, 53
- inefficiencies, 357
- inequality, 85–86, 351, 361, 362
  - financing long-term care, 159, 160, 164, 182
  - future drivers, 16, 31
  - intergenerational, 358–359
  - service delivery, 148, 149
  - wellbeing, 300, 301, 304
- inequity, 172
- informal care, 19, 29, 49, 51
  - eligibility, 64–68
  - see also* caregivers
- informal caregivers, 28, 147, 151
- informal carers, 352, 356
  - care quality, 211, 227
  - eligibility, 59, 66, 67
  - families, 285, 292
  - service delivery, 123, 124
- information and communication
  - technology, 216
- information (information systems), 18, 186, 221, 255
- infrastructure, 57, 135, 149, 189, 255, 358
- inheritance tax, 274
- innovations, 354, 355, 356, 358, 360
  - economic growth, 319, 326, 343
- inspections, 219
- institutional care, 241, 245
  - see also* care homes
- institutionalisation, 62
- instrumental activities of daily living (IADL), 123, 252
  - eligibility, 56, 57, 92
  - eligibility and care coverage, 69
  - eligibility and disabilities, 72
  - eligibility defining and measuring, 61
  - future drivers, 24, 26
- insurance, 50, 128, 131, 147, 273
- insurance schemes, private, 165–166
- integration
  - financing long-term care, 170, 184
  - health system benefits, 237, 238, 248–249, 254
  - health system benefits and macro integration, 251, 252
  - health system benefits and substitution, 240
  - service delivery, 136, 139, 146, 150, 151
- interactive activities, 309
- interdependence, 304, 357
  - health system benefits, 237, 239, 248, 259
  - health system benefits and implications, 256
  - health system benefits, Covid-19 in UK, 256
- International Alliance of Carer Organizations (IACO), 162
- International Classification of Functioning, Disability and Health (ICF), 60
- internet (IT), 18, 130
- interRAI (resident assessment instrument), 222
- Interval Need scale, 25

- intervention, 33, 73, 355, 356
  - early, 71
- investment, 226, 355, 357, 362, 363
  - economic growth, 319, 322, 326, 328
  - health system benefits, 240, 247, 257, 258, 260
- Ireland, 274, 77, 79, 80, 131, 242
- isolation, 312
- Israel, 208
- Italy, 36, 290
  - eligibility, 58, 59, 92
  - eligibility and care coverage, 70
  - eligibility and disabilities, 72, 73
  - eligibility and informal care, 64, 65, 67
  - eligibility and means testing, 78
  - eligibility and potential coverage, 77
  - families, 282
  - families and catastrophic payments, 284
  - families and poverty, 288
  - families, employment and incomes, 286
- Jagger, C., 26
- Jamaica, 161–162
- Japan, 208
  - case study, 137–139
  - economic growth, 339
  - eligibility, 58, 64, 79, 80
  - financing long-term care, 168, 176, 178–179
  - Older Person's Cooperative Union (*Koreikyo* Union), 312–313
  - service delivery, 129, 131
  - wellbeing, 307, 312
- jobs, secure, 224
- Katz, S., 24
- Kihon checklist, 138
- Kingston, A., 27
- Konetzka, T. R., 221
- labelling, 19
- labour, 326, 328
  - cheap, 211
- labour force, 160, 161, 320
  - see also* economic growth; workforce
- labour markets, 124, 302, 356, 358
  - financing long-term care, 177, 189
  - future drivers, 17, 39
- labour policies, 189
- labour supply, 318
  - women, 330–338
- Latvia, 58, 78
- Lawton, M. P., 24
- leave, parental, 335–338
- legislation, 144
- leisure, 96
- Levesque, J.-F., 239
- licensing exams, 340
- life expectancy, 122, 312, 327, 354
  - future drivers, 16, 21, 24–27
- life, quality of, 123, 187, 323, 358, 362, 363
  - care quality, 205, 208, 209, 216
  - eligibility, 51, 77, 94
  - health system benefits, 237, 252, 257, 260
- Lithuania, 78
- living standards, 21, 318
- Llena-Nozal, Ana, 56, 74, 273
- London School of Economics and Political Science (LSE), 36
- loneliness, 57, 94, 213, 216
- long-term care, 3, 4, 38
  - characteristics of strong, 325
  - defining and measuring needs, 60–64
  - definition, 5–6, 52–55
  - 'good' system, 6–7
- longevity, 158, 342
  - see also* population ageing
- Longitudinal Ageing Study in India (LASI), 163
- low and middle income countries (LMICs), 49, 122, 301, 302
- Low, G., 208
- Luxembourg, 57, 58, 79
- Lynch, Kathleen, 305
- Ma, S. A. I., 67
- machine learning, 31
- macro integration, 250–252
- Mahoney, F., 24
- Majority World, 158, 160, 161, 185
- Malley, Juliette, 207
- Marikyan, D., 215
- marital status, 33
- market failures, 166

- marketisation, 135, 144, 146, 208, 225
- markets, 212, 217, 218–219, 360
- Mason, A., 254
- McGarry, K., 333
- means testing, 30, 240, 324
  - eligibility, 54, 78–84
  - families, 276, 284, 291
  - financing long-term care, 168, 172, 179, 182
- measurement, 220
- measuring, 216
- measuring and assessing, 205, 206, 222
- Medicaid, 166
- medical visits, virtual, 215
- Medicare, 166, 184, 343
- medicine (medical science), 21
- mental health, 93, 94
- mental illness, 25
- Mercier, J., 71
- meso integration, 252–253
- micro integration, 253–254
- migrants, 211, 272
- migration, 39, 142, 161
- misconceptions, 352
- mobility, 56, 57, 61, 69
- models, economic, 18, 19
- models, prediction, 31
- monitoring, 131, 145, 149, 215, 216
- Moody, E., 273
- morbidity, 20, 123, 240
- morbidity compression hypothesis, 26
- morbidity expansion theory, 26
- mortality, 21
- mortality rates, 22, 26, 36, 37, 62, 255
- multidisciplinary teams, 252
- myths, 352, 354
  
- negative carer-sighted systems, 65
- neighbours, 307
- Netherlands, Kingdom of, 183, 271
  - care quality, 211, 213, 214
  - eligibility, 64, 77, 78, 80
  - The Hogeweyk*, 311
  - service delivery, 128, 129
- networks, 151, 214, 305, 306, 307, 313
- New public Management reforms, 218
- non-governmental organisations (NGOs), 168
- Nordic countries, 58, 61, 270, 276, 282, 286
- North Macedonia, 311
- Northern Ireland, 250, 251, 252
- Norway, 131
  - case study, 141
  - see also* Nordic countries
- Nurse Home Compare, 221
- nurses (nursing), 205
- nursing homes, 17, 38, 135
  - care quality, 205, 210, 221, 324
  
- obligations, 160
- OECD, 53
- Older Person's Cooperative Union (*Koreikyo* Union), 312–313
- Oliveira Hashiguchi, Tiago Cravo, 56, 69, 274
- OOP, 80
- organisations, care, 212
- out of pocket (OOP) costs, 59, 163, 166, 324, 359
  - asset-related payments, 273–276
  - family payments, 276
  - income-related payments, 271–273
  - see also* sharing the burden
- outcomes, 31, 128, 208, 259
  - clinical, 210
  - conclusions, 355, 358, 361
- oversight, 148–149, 151, 218
  - for quality, 219–220
  
- parental leave, 335–338
- participation, 335, 337, 362
  - wellbeing, 309, 310, 313
- partnerships, 224
- pay, 363
  - see also* wages
- payment barriers, 240
- payment mechanisms, 137
- pensions, 169, 293, 334
- personal allowances, 271
- personcentredness, 208
- physical frailty, 61, 62
  - see also* frailty, eligibility
- physicians, 139
- planning services, 36, 150, 353, 357, 358, 361
- pleasure, 94
- Poland, 70, 72, 73, 92, 169
- policies, 36
  - to support caregivers, 338–342

- policy interventions, 355
- policy makers, 89, 259, 353, 355, 363
  - accessibility for wellbeing, 99–100
  - care quality, 225
  - equity, 100–101
  - future drivers, 16, 31, 38
  - future drivers and long-term need, 25, 26, 27
  - individual needs, 98–99
  - range of criteria, 97–98
  - see also* economic growth
- political will, 188–189
- politicians, 255, 256, 259
- population ageing, 354
  - future drivers, 20, 37, 38, 39
  - future drivers and definition of needs, 24
  - see also* longevity
- populations
  - ethnic, 160
  - insured, 180
- Portugal, 188
- positive carer-sighted systems, 65
- post-acute care, 323–325
- poverty, 359, 363
  - care, 28
  - eligibility, 51, 52, 78, 96
  - families, 292, 293
  - families and effects of caregiving, 288–291
  - families and financial impacts, 285, 286
  - families and OOP payments, 269, 278–282
  - financing long-term care, 160, 161, 164, 182
  - wellbeing, 303
- practitioners, care, 16, 31
- prediction models, 31, 32, 33
- preferences, personal, 29, 39, 207, 361
- prejudices, social, 312, 313
- prevention, 33, 148, 311, 355, 357
  - eligibility, 56, 71, 97
  - financing long-term care, 159, 170, 178
  - health system benefits, 239–240, 258
- prices, 219
- privacy, 18
- private providers, 130–131, 359–361
- privatisation, 148–149, 151
- processes and quality, 246–247
- procurement, 223–225, 227, 360
- productivity, 318, 319, 327
  - see also* economic growth
- professionalisation, 209–211, 227
- professionals, 18, 28, 124, 125, 150, 321
  - see also* care workers
- Program of Research to Integrate the Services for the Maintenance of Autonomy (PRISMA), 127, 252
- programmes, 321, 326, 328
- protection, 209
  - financial, 170
- psychological status, residents, 214
- public expenditure, 319
- public financing, 169–170
- public funding *see* funding, public
- public reporting, 218, 219, 220–222, 225, 226
- public service providers, 135
- quality control systems, 220
- quality management systems, 216–217, 352
- quarantine, 308
- reciprocity, 312
- recruitment, 40, 210, 227
- reforms, 188–189, 218, 259, 355
- regulations (regulatory frameworks), 17, 255, 274, 341, 360, 361
  - care quality, 214, 217, 219
  - financing long-term care, 185, 186, 189
  - service delivery, 128, 131, 145, 148–149, 151
- regulators, 219
- rehabilitation, 39, 62, 97, 141, 148, 352
- relationships, 304, 305, 306, 310, 312
  - care staff and residents, 246
  - see also* care homes
  - social solidarity, 309
- religious institutions, 168
- Republic Of Korea, 29, 79, 131
  - financing long-term care, 168, 176
  - health system benefits, 251, 252
  - wellbeing, 302, 303, 313
  - Yeomindongrak*, 307–309
  - Yoyanghohosa*, 313

- research, 258, 319, 322
  - comparative, 227
- researchers, 26, 27, 259
- resident assessment instrument (interRAI), 222
- Resident Assessment Instrument (RAI), 206
- residential care, 38
  - private, 144
  - see also* nursing homes
- resources, 355, 356, 357, 359, 360, 363
  - changing the narrative, 356–358
  - eligibility, 54, 96
  - families, 291
  - financing long-term care, 160, 185
  - future drivers, 18, 38
  - health system benefits, 251, 252, 256
  - service delivery, 142, 143
- resources, private in-kind, 160–161
- respect, 313
- responsibilities, 302, 304, 305, 306
  - distribution of, 276
- retention, workforce, 210, 211, 246
- revenue raising, 174
- right to care, 351–352
- Roemer's Law, 38
- Romania, 131
  - case study, 142–145
- Rushey Green Time Bank, 312
- safety, 209
- saving behaviours (savings), 81, 301, 334
  - families, 274, 276, 291, 293
  - financing long-term care, 163–164, 167, 169
  - see also* asset-related payments
- security, 96, 216
- self-care, 353
- self-esteem, 312
- self-independence, 18
- self-payers, 275
- self-respect, 96
- self-sufficiency, 57
  - see also* independence
- sensors, 215
- Seoul Supporting Centre for Workers in the Care of Older People, 313
- service delivery, 121–123, 151
  - case study, Germany, 134–137
  - case study, Japan, 137–139
  - case study, Norway, 141
  - case study, Romania, 142–145
  - case study, Sweden, 145–147
  - challenges, 123–125
  - digital technologies, 129–130
  - home and community-based care, 128–129
  - main lessons, de-institutionalising care system, 147–148
  - main lessons, digital solutions, 149
  - main lessons, implementation, 150
  - main lessons, regulation and oversight, 148–149
  - private providers, 130–131
  - trends, 125
- sharing the burden, 266–269
  - average OOP payments, 278–282
  - catastrophic payments, 282–285
  - financial impact on families, 285–291
  - OOP payments, 269–276
  - OOP payments and home care, 277
  - policy implications and conclusions, 291–293
- sick pay, 256
- Silverstein, M, 29
- skills, 353, 356
  - economic growth, 321, 342, 343
  - economic growth, necessity for, 326, 328
  - economic growth, parental leave and childcare, 338
  - professionals, 129, 130
  - service delivery, 124, 126
- Slovak Republic (Slovenia), 78, 79
- smart home technology, 215
- smoking, 28
- social assistance, 270
- social capacity, 309
- social care, 173
- social change, 309
- social connections, 94, 216
- social inclusion, 63
- social innovation, 309–313
- social insurance, 21, 52, 171, 175–177, 325
  - see also* social security systems
- social interactions, 216, 302
- social justice, 53, 300–304
- social networks, 38, 59, 129, 148

- social norms, 18
- social programmes, 328
  - see also* programmes
- social protection, 355, 360
- social security systems, 21
- social services, 357
- social solidarity, 309, 353
- social workers, 58
- socialisation, 216
- societal changes, 39
- societal welfare, 66
- societal wellbeing, 299–300, 355
  - social innovation, 309–313
  - social justice, 300–304
  - social solidarity, 309
- socioeconomic status, 291, 301, 359
  - financing long-term care, 158, 162
  - future drivers, 19, 30–31
- solidarity, social, 309
- Spain, 36, 211, 311, 334
  - eligibility and care coverage, 70, 71, 72
  - eligibility and means testing, 78, 80
  - eligibility and potential coverage, 77
  - eligibility and wellbeing, 93
  - eligibility policy experiment, 92
  - families, 282, 284, 286, 288, 290
  - financing long-term care, 168, 188
- staffing, 122, 147, 208, 214, 246, 256
- stakeholders, 50, 150, 310, 313
- standardisation, 218, 222–223, 227, 247, 340
- standards, quality, 148, 219, 220
- states, 310, 361
- status, 343
  - social, 18
  - see also* socioeconomic status
- strategic commissioning, 224
- stress, 255, 320, 334, 335
- subsidiarity, 270
- subsidies, 179
- substitution, 240, 243
- supply sources, 19
- support networks, 29, 49, 65, 213
- surveillance, 219, 220
- Survey of Health Ageing And retirement in Europe (SHARE), 69, 85, 333
  - families, 268, 277, 285, 291
- sustainability, 269, 299, 351, 355
  - financing long-term care, 188–189
  - financing long-term care and private insurance schemes, 166
  - financing long-term care and social insurance, 176, 177
  - financing long-term care and underfunding, 186
  - financing long-term care and universal coverage, 171
  - financing long-term care, case study China, 181
- Sustainable Development Goals, UN, 282
- Sweden, 79, 131
  - care quality, 211, 218
  - case study, 145–147
  - families, 290
  - families and financial impacts, 285
  - families and OOP payments, 271, 278, 281
  - families, employment and incomes, 288
  - see also* Nordic countries
- Switzerland, 286, 290
- Taiwan, 29, 208
- task-specific theory, 19, 20
- tax-funding, 174
- taxation (taxes), 319
  - economic growth, 319, 320, 321, 322, 342
  - economic growth and families, 335
  - economic growth and why it's needed, 326–330
  - economic growth, long-term care versus post-acute care, 325
  - economic growth, parental leave and childcare, 338
  - financing long-term care, 171, 188
- teams, multidisciplinary, 252
- technologies, 26, 65, 355
  - care quality, 212, 215–216, 226
  - economic growth, 326, 328, 329
- ter Meulen, R., 306
- Thailand, 127
- The Hogeweyk*, 311
- time banks, 311, 312
- TioHundra, 146
- training, 40, 356
  - care quality, 209, 210, 211
  - economic growth, 340, 342, 343

- service delivery, 126, 139
- staff, 215
- transparency, 54, 221
- Tront, Joan, 300, 301
- trust, 304, 305, 306
- Tubbe model, 311
- unaffordability *see* affordability
  - (unaffordability)
- uncertainties, 320, 344
- underfunding, 186–188
- unemployment, 177
- United Kingdom
  - care quality, 213, 223, 226
  - Covid-19 pandemic, 255–256
  - economic growth, 334, 341
  - financing long-term care, 158, 166, 169, 187
  - future drivers, 27, 30, 36
  - wellbeing, 303, 312
- United States of America (United States), 272, 312
  - care quality, 205, 226
  - care quality and procurement, 225
  - care quality and public reporting, 221
  - care quality, culture of residential care, 214
  - care quality, user and carer relationships, 208
  - economic growth, 319, 331, 343
  - economic growth and families, 334
  - economic growth, long-term care versus post-acute care, 323, 325
  - economic growth policies and to promote caregivers, 341
  - eligibility, 52, 58, 80
  - financing long-term care, 165, 166–167, 183
  - future drivers, 26, 29, 30, 36
- universal care coverage, 171
- universalism, 240, 270
- unmet needs, 172, 292
  - future drivers, 28, 30
  - see also* eligibility
- unpaid carers, 211
  - financing long-term care, 160, 167, 169, 187–188
  - health system benefits, 240, 245, 257, 260
  - see also* informal carers
- user-carer relationship, 207
- users, care, 207–209
- values, social, 18
- Van Houtven, C. H., 333, 334
- Vanguard programme, 253, 254
- virtual medical visits, 215
- virtual wards, 141
- volunteers, 168
- vulnerability, 65
- wages, 40, 292, 334, 335, 337
  - see also* pay
- Walsh, B, 242
- wealth, 74, 275, 277, 322
- wearable devices, 215
- Wei, M., 29
- welfare, 65, 67
- welfare, societal, 66
- welfare systems, 77
  - changing the narrative, 354–355
- wellbeing, 28, 63, 126, 361, 362, 363
  - care quality, 205, 214
  - eligibility for home care, 93–94
  - financing long-term care, 160, 163, 167
  - psychological, 94–96
  - see also* eligibility; health system benefits; societal wellbeing
- will, political, 188–189
- Wittenberg, Raphael, 27
- women, 124, 363
  - families, 279, 287
  - financing long-term care, 160, 161, 188
  - see also* economic growth; young women
- workers, 124, 137, 187, 211, 356
  - retention, 144
- workforce, 256, 353, 356, 361, 363
  - care quality, 209, 226, 227
  - economic growth, 326, 327, 344
  - financing long-term care, 162, 187, 189
  - future drivers, 17, 39
  - investment in, 207, 209–211
  - service delivery access, affordability and quality, 126
  - service delivery and de-institutionalising, 148
  - service delivery and digital technologies, 130

- workforce (cont.)
  - service delivery challenges and trends, 124, 125
  - service delivery implementation, 150
  - see also* labour force; professionals
- working conditions, 187, 209, 356, 363
  - flexible, 325
  - service delivery, 124, 147
- working conditions, flexible, 321
- working hours, 333, 334
  - flexible, 335, 341
- World Economic Report 2023, 351
- World Health Organization, 52
- World Health Organization (WHO), 61, 353
- young adults, 302
- young caregivers, 303
- young women, 160