## A NORM PROPERTY FOR SPACES OF COMPLETELY BOUNDED MAPS BETWEEN C\*-ALGEBRAS

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Let  $M_n$  be the C\*-algebra of  $n \times n$  complex matrices. If A is a C\*-algebra, let  $M_n(A)$  denote the C\*-algebra of  $n \times n$  matrices  $a = [a_{ij}]$  with entries in A. For a linear map  $\phi: A \to B$  between C\*-algebras, we define the multiplicity map  $\phi_n: M_n(A) \to M_n(B)$  by  $\phi_n([a_{ij}]) = [\phi(a_{ij})]$ . A linear map  $\phi$  is said to be *completely bounded* if  $\sup_n ||\phi_n|| < \infty$ . Let B(A, B), CB(A, B) denote the Banach space of bounded linear maps, the set of completely bounded maps from A to B, respectively.

A C\*-algebra A is said to be subhomogeneous if all irreducible representations of A are finite dimensional with bounded dimension. Let M be the von Neumann algebra consisting of all operators which are of the form  $a = \sum_{n=1}^{\infty} \bigoplus a_n$ , where  $a_n \in M_n$  and  $\sup_n ||a_n|| < \infty$ . Smith proved in [5] that if A is an infinite dimensional C\*-algebra and B is a C\*-algebra containing M then the closure of CB(A, B) in B(A, B), with respect to the operator norm topology, is nowhere dense. He also asked whether this result remains true if B is replaced by a non-subhomogeneous algebra. In this note we shall settle this in the affirmative if A is separable.

A linear map  $\phi: A \to B$  between C\*-algebras is said to be *completely positive* if each multiplicity map  $\phi_n: M_n(A) \to M_n(B)$  is positive. If  $\phi \in CB(A, B)$ , we put the norm  $\|\phi\|_{cb} = \sup_n \|\phi_n\|$ . If  $\phi$  is completely positive then  $\|\phi\|_{cb} = \|\phi\|$  by Stinespring's theorem [6, IV, Theorem 3.6(ii)].

LEMMA 1. If a  $C^*$ -algebra B is not subhomogeneous then there exists a sequence  $\{B_n\}$  of  $C^*$ -subalgebras of B satisfying the following conditions.

- (1) If  $n \neq m$  then  $a_n a_m = 0$  for any  $a_n$  in  $B_n$  and  $a_m$  in  $B_m$ .
- (2) Given any positive number r > 0, there exist completely positive contractions  $\psi_n: M_n \to B_n$  and  $\phi_n: B \to M_n$  such that  $||\phi_n \circ \psi_n \mathrm{id}|| < r$  on  $M_n$  for each n.

**Proof.** For a representation  $\pi$  of a C\*-algebra, let dim  $\pi$  denote the dimension of  $\pi$ . If a C\*-subalgebra  $B_0$  of B admits an irreducible representation  $\pi$  with dim  $\pi \ge m$ , there exist completely positive contractions  $\psi_0: M_m \to B_0$  and  $\phi_0': B_0 \to M_m$  such that  $\|\phi_0' \circ \psi_0 - \mathrm{id}\| < r$  on  $M_m$  by [5, Lemma 2.7] or [2, Lemma 2], according as  $B_0$  is unital or nonunital. Since  $M_m$  is an injective C\*-algebra, the map  $\phi_0'$  has a completely positive, norm preserving extension  $\phi_0: B \to M_m$ . Hence we show that there exists a sequence  $\{B_n\}$  with condition (1) such that each  $B_n$  admits an irreducible representation  $\pi_n$  with dim  $\pi_n \ge n$ .

(i) We assume first that B has an irreducible representation  $\pi$  on an infinite dimensional Hilbert space H. Since  $\pi(B)$  is infinite dimensional, there exists, by a

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standard argument, a self-adjoint element a in B such that the spectrum Y of  $\pi(a)$  is infinite (see, for example, the proof of [5, Lemma 2.3]). Then Y is a closed subset of the spectrum X of a by [6, I, Corollary 8.4]. There then exists a sequence  $\{f_n\}$  of positive continuous functions on  $X \cup \{0\}$  such that  $||f_n|| = 1$ ,  $f_n(0) = 0$ ,  $f_n(Y)$  is an infinite set and  $f_n f_m = 0$  for  $n \neq m$ .

Since  $f_n(a)$  is regarded as an element of B, let  $B_n$  denote the  $C^*$ -subalgebra generated by the algebra  $f_n(a)Bf_n(a)$ . Then  $\{B_n\}$  satisfies condition (1). Let  $Q_n$  denote the projection of H on the closed subspace generated by  $\pi(f_n(a))(H)$ . Since the spectrum of  $\pi(f_n(a))$  contains  $f_n(Y)$ , the space  $Q_n(H)$  is infinite dimensional. Let  $\pi(B_n)^-$  be the weak closure of  $\pi(B_n)$ . Then  $Q_n(H)$  is an invariant subspace under  $\pi(B_n)^-$ . Since  $\pi(B_n)^- \mid Q_n(H) = Q_n\pi(B)^- \mid Q_n(H) = B(Q_n(H))$ , we have the desired irreducible representation  $\pi_n$  of  $B_n$  defined by  $\pi_n(a) = \pi(a) \mid Q_n(H)$ .

(ii) Suppose that any irreducible representation of B is finite dimensional. Let  $B^{\wedge}$  denote the set of primitive ideals of B with the Jacobson topology. Since B is of type 1, a primitive ideal uniquely corresponds to a unitarily equivalent class of irreducible representations. Also B contains an essential ideal J which has continuous trace by [4, Theorem 6.2.11]. Let  $J^{\wedge}$  be the set of primitive ideals K of B such that  $K \not\equiv J$ . Then  $J^{\wedge}$  is a dense subset of  $B^{\wedge}$  as J is essential. By [4, Proposition 4.4.10], there exists a sequence  $\{\pi_n\}$  of distinct irreducible representations such that dim  $\pi_n \ge n$  and  $K_n \in J^{\wedge}$ , where  $K_n$  denotes the kernel of  $\pi_n$ . Since J has continuous trace,  $J^{\wedge}$  is a locally compact Hausdorff space by [4, Theorem 6.1.11]. Then there exists a sequence  $\{f_n\}$  of positive continuous functions on  $B^{\wedge}$  such that the support of  $f_n$  is contained in  $J^{\wedge}$ ,  $f_n(K_n) = 1$ ,  $||f_n|| = 1$  and  $f_n f_m = 0$  for  $n \ne m$ . By Dauns-Hofmann's theorem [4, Corollary 4.4.8], each  $f_n$  is regarded as an element of the centre of the multiplier of B.

Let  $B_n$  denote the C\*-subalgebra generated by  $f_nB$ . Then  $\{B_n\}$  satisfies condition (1). Since  $\pi_n(f_nb) = f_n(K_n)\pi_n(b) = \pi_n(b)$  for all b in B, the restriction of  $\pi_n$  to  $B_n$  is the desired irreducible representation.

LEMMA 2. Let  $C_0(N)$  denote the  $C^*$ -algebra of sequences convergent to 0. If a  $C^*$ -algebra B is not subhomogeneous then there exists a bounded linear map  $\phi: C_0(N) \to B$  such that  $\psi$  is not completely bounded whenever  $\|\psi - \phi\| < \frac{1}{2}$ .

*Proof.* For a positive integer n, let  $l_{\infty}(n)$  be the C\*-algebra of finite sequences  $\{x_i\}_{i=1}^n$  and put

$$k(n) = \sup\{\|\psi\|_{cb} \mid \psi: l_{\infty}(n) \to M_2 n, \|\psi\| \le 1\}.$$

Using Lanford's example, Loebl [3] and Tsui [7] showed that  $k(n) \to \infty$  as  $n \to \infty$ ; since both  $l_{\infty}(n)$  and  $M_2n$  are finite dimensional, we choose  $v_n: l_{\infty}(n) \to M_2n$  such that  $||v_n||_{cb} = k(n)$  and  $||v_n|| = 1$ . From Lemma 1, we have a sequence  $\{B_n\}$  of B and completely positive contractions  $\psi_n: M_2n \to B_n$  and  $\phi_n: B \to M_2n$  such that  $||\phi_n \circ \psi_n - \mathrm{id}|| < \frac{1}{2}$  on  $M_2n$  for each n.

Each element a in  $C_0(N)$  can be written as  $a = \sum_{n=1}^{\infty} \oplus a_n$ , where  $a_n \in l_{\infty}(n)$  and  $\lim_n ||a_n|| = 0$ . If  $a = \sum_{n=1}^{\infty} \oplus a_n \in C_0(N)$  then  $||\sum_{n=1}^{\infty} (\psi_n \circ v_n)(a_n)|| = \sup_n ||(\psi_n \circ v_n)(a_n)||$  and

hence  $\sum_{n=1}^{\infty} (\psi_n \circ v_n)(a_n)$  belongs to B. We define a linear map  $\phi: C_0(N) \to B$  by

$$\phi(a) = \sum_{n=1}^{\infty} (\psi_n \circ \nu_n)(a_n).$$

Then  $\phi$  has norm at most one.

Suppose that there exists a completely bounded map  $\psi: C_0(N) \to B$  such that  $\|\psi - \phi\| < \frac{1}{2}$ . Then

$$\|\psi\|_{cb} \ge \|\phi_{n} \circ \psi \mid l_{\infty}(n)\|_{cb}$$

$$\ge \|\nu_{n}\|_{cb} - \|(\phi_{n} \circ \psi_{n} - \mathrm{id}) \circ \nu_{n}\|_{cb} - \|\phi_{n} \circ (\psi - \phi) \mid l_{\infty}(n)\|_{cb}$$

$$\ge (1 - \frac{1}{2} - \|\psi - \phi\|)k(n)$$

$$= (\frac{1}{2} - \|\psi - \phi\|)k(n) \to \infty$$

as  $n \to \infty$ . This contradicts the fact that  $\|\psi\|_{cb}$  is finite, and completes the proof.

The above lemma is based on an idea of Smith [5, Theorem 2.5].

THEOREM 3. Let A be a separable, infinite dimensional C\*-algebra. If a C\*-algebra B is not subhomogeneous then there exists a bounded linear map  $\Phi: A \to B$  such that  $\psi$  is not completely bounded whenever  $\|\psi - \Phi\| < \frac{1}{4}$ .

*Proof.* (i) We first show that there exist completely bounded maps  $\phi_0: A \to C_0(N)$  and  $v_0: C_0(N) \to A$  such that  $\phi_0 \circ v_0$  is the identity map on  $C_0(N)$ ,  $\|\phi_0\|_{cb} \le 2$  and  $\|v_0\|_{cb} \le 2$ .

Let  $\alpha N$  denote the one-point compactification of the discrete set of positive integers. If A is unital, by [1, Lemma 5], there exist completely positive unital maps  $\phi': A \to C(\alpha N)$ ,  $\nu': C(\alpha N) \to A$  such that  $\phi' \circ \nu'$  is the identity map on  $C(\alpha N)$ . Since  $C(\alpha N)$  is regarded as  $C_0(N) + \mathbb{C}I$ , we define  $\phi_0: A \to C_0(N)$  by  $\phi_0(b) = \phi'(b) - f(\phi'(b))I$ , where f denotes a state on  $C(\alpha N)$  such that f(a) = 0 for all a in  $C_0(N)$ , so that  $\|\phi_0\|_{cb} \le 2$  and  $\phi_0(I) = 0$ . Then  $\phi_0$  and the restriction  $\nu_0$  of  $\nu'$  to  $C_0(N)$  are the desired maps. We remark that  $\|\nu_0\|_{cb} \le 1$ .

If A is nonunital, by the above, there exist  $\phi'': A + \mathbb{C}I \to C_0(N)$  and  $v'': C_0(N) \to A + \mathbb{C}I$  such that  $\phi'' \circ v''$  is the identity map,  $\|\phi''\|_{cb} \leq 2$ ,  $\phi''(I) = 0$  and  $\|v''\|_{cb} \leq 1$ . Let h be a state on  $A + \mathbb{C}I$  such that h(a) = 0 for all a in A. We define  $v_0: C_0(N) \to A$  by  $v_0(b) = v''(b) - h(v''(b))I$ . Then  $\|v_0\|_{cb} \leq 2$ . Since  $\phi''(I) = 0$ , the restriction  $\phi_0 = \phi'' \mid A$  and  $v_0$  are the desired maps.

(ii) Let  $\phi$  be the map as in Lemma 2. Using  $\phi_0$  and  $v_0$  as in (i), we put  $\Phi = \phi \circ \phi_0 : A \to B$ . Suppose that there exists a completely bounded map  $\psi : A \to B$  with  $\|\psi - \Phi\| < \frac{1}{4}$ . Then  $\psi \circ v_0 : C_0(N) \to B$  is a completely bounded map with

$$\|\psi \circ v_0 - \phi\| = \|\psi \circ v_0 - \Phi \circ v_0\| \le \|\psi - \Phi\| \|v_0\| < \frac{1}{2}.$$

By Lemma 2,  $\psi \circ v_0$  is not completely bounded. This is a contradiction, and completes the proof.

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