Boxes

| 2.1 | Methods of the overview of reviews | page 40 |
|------|---|---------|
| 4.1 | Overview of the evidence on skill-mix innovations for | |
| | health promotion and prevention | 85 |
| 4.2 | Pharmacists' support of novice users of medicines | 110 |
| 4.3 | Introducing diabetes screening in the pharmacy | 111 |
| 5.1 | Overview of the evidence on skill-mix innovations in | |
| | acute care patients | 119 |
| 5.2 | Hospital-at-home to avoid readmission | 139 |
| 5.3 | The netCare Project: Swiss community pharmacists | |
| | providing triage to patients with minor acute conditions | 142 |
| 5.4 | The MINA Programme | 143 |
| 6.1 | Overview of the evidence | 154 |
| 6.2 | Major skill-mix innovations in the care for patients with | l |
| | chronic conditions and multimorbidity | 155 |
| 6.3 | Skill-mix interventions involving pharmacists | 156 |
| 6.4 | Skill-mix interventions involving nurses | 163 |
| 6.5 | Skill mix interventions involving professions other than | |
| | pharmacists and nurses | 176 |
| 6.6 | Skill-mix interventions involving multiprofessional team | s 184 |
| 6.7 | Nurse prescribers in Finland take care of the routine | |
| | management of patients with specific chronic conditions | 200 |
| | Expanding professional roles of pharmacists in Portugal | 202 |
| 6.9 | Collaborative care models in mental health care in the | |
| | United Kingdom, Ireland and Belgium | 205 |
| 6.10 | New nursing roles in integrated case management of | |
| | patients with complex needs in Valencia, Spain | 206 |
| | Overview of the evidence on long-term and palliative car | |
| | Home care assistants – Geronto service in Serbia | 245 |
| 7.3 | The district nurse (the Netherlands) | 247 |

List of Boxes xvii

| 7.4 | The case of case managers in primary palliative care in | |
|------|---|-----|
| | the Netherlands | 249 |
| 7.5 | Specialized ambulatory palliative care in Germany (SAPV) | 251 |
| 7.6 | WHO collaboration for strengthening of palliative care | |
| | education of all health care professionals (2016-2020) | 253 |
| 8.1 | Definitions: populations living in rural and remote areas | |
| | and disadvantaged groups | 263 |
| 8.2 | Overview of the evidence | 264 |
| 8.3 | Definition of community health workers | 266 |
| 8.4 | Examples of skill-mix innovations and new technologies/ | |
| | eHealth | 278 |
| 8.5 | Delivering on social accountability: Canada's Northern | |
| | Ontario School of Medicine (Strasser, 2016) | 280 |
| 8.6 | Community Health Centre Botermarkt - Ledeberg in | |
| | Ghent (Belgium) | 284 |
| 9.1 | Competency-based curricula in the Netherlands | 303 |
| 9.2 | Continuing professional development in health | |
| | professions in France | 307 |
| 10.1 | Reforms on nonmedical prescribing with implications on | |
| | health systems | 337 |
| 11.1 | Skill-mix in primary care services in Portugal: barriers to | |
| | change and potential facilitators | 357 |
| 11.2 | The implementation of prescribing by nurse specialists in | |
| | the Netherlands | 360 |
| 11.3 | Community specialist nurses in neurology in the United | |
| | Kingdom | 362 |
| 11.4 | Health workforce change in Germany in the shadow of | |
| | organizational reform | 365 |