

The primary challenge stems from the business model employed by these companies, which depends on retaining users' attention for extended durations, and evidence suggests that sensational content tends to attract more attention.⁶⁵ In essence, major internet corporations possess incentives for the widespread dissemination of false news that traditional media outlets either lack or possess to a lesser degree. Furthermore, users receive this content as a result of potent algorithms that determine their political preferences based on their online searches and likes.⁶⁶ These users then become potential conduits for propagating this information across highly concentrated networks that facilitate rapid and extensive dissemination. The combination of these factors has produced an unprecedented capacity to disseminate false or misleading information at an unprecedented rate and to an audience unparalleled in human history.

Section 230 of the Communications Decency Act is a second important legal factor that further explains the ease with which fake news spreads on the Internet. Except in cases involving federal offences or violations of intellectual property rights, this provision provides internet intermediaries with complete immunity regarding illicit content posted on their platforms or services. One of its primary goals was to eradicate the ambiguity created by precedents that determined intermediary liability based on the amount of editorial control they exercised over content.⁶⁷ If intermediaries exercised editorial control, they were considered *publishers* and held liable for illegal content; otherwise, they were regarded as distributors and were exempt from liability for the same content. The issue was that courts frequently struggled with these classifications, causing uncertainty for intermediaries regarding potential legal actions and discouraging self-regulation through content moderation on their platforms due to the elevated risk of being classified as *publishers*.⁶⁸

Section 230 of the Communications Decency Act eliminates the ambiguity surrounding intermediary liability by granting them complete immunity with respect to illegal content circulating on their platforms or services. Internet intermediaries in the United States that host or transmit third-party content are therefore exempt from a set of laws that would otherwise hold them accountable. This provision is frequently praised as the most important rule protecting freedom of expression on the Internet and a driving force behind its current form.⁶⁹ Some

⁶⁵ See Craig Silverman, 'This Analysis Shows How Viral Fake Election News Stories Outperformed Real News on Facebook', BuzzFeed News, 16 November 2016, www.buzzfeednews.com/article/craigsilverman/viral-fake-election-news-outperformed-real-news-on-facebook.

⁶⁶ Eli Pariser, *The Filter Bubble: What the Internet Is Hiding from You* (London: Penguin, 2011) p. 9.

⁶⁷ Kate Klonick, 'The New Governors: The People, Rules and Processes Governing Online Speech' (2018) 131 *Harvard Law Review* 1604.

⁶⁸ *Ibid.*

⁶⁹ Emily Bazelon, 'How to Unmask the Internet's Vilest Characters', *The New York Times Magazine*, 22 April 2011, www.nytimes.com/2011/04/24/magazine/mag-24lede-t.html.

scholarly literature has even described it as a mechanism intended to foster the economic growth of internet companies, aligning with the principles of the First Amendment of the United States Constitution by preventing any state interference in the exercise of their freedom of expression.⁷⁰

The immunity rule of Section 230 of the Communications Decency Act (CDA) has an impact on the current interest in regulating the dissemination of false news in Chile. In fact, the Chilean Press Act 2001 targets media outlets. They are the entities that will be held accountable for the offences or abuses, specified by the law. Although this law abolished the crime of disseminating fake news, the right to clarification and rectification has been used to address these issues since its repeal.⁷¹ In certain cases, media-based libel and slander have also been used for the same purpose. The problem is that the law is not clear about the legal status of internet intermediaries and digital platforms, such as Meta, X or YouTube.

Courts have occasionally categorized these services as media outlets, but this has not always been the case, and they have never held them liable for the crimes outlined in the law. Furthermore, because many of these companies are headquartered in the United States, they are not subject to the jurisdiction of Chilean courts, remaining entirely subject to Section 230 of the CDA. The immunity rule means that the limited legal options that the Chilean legal system currently provides for the prosecution of false news do not apply to the platforms that most vigorously disseminate such news at present.

Another significant effect of Section 230 of the Communications Decency Act is relevant to Chile's ongoing efforts to regulate false news. This provision not only absolves intermediary services of liability for illegal content posted on their platforms, but also grants them broad authority to define the scope of acceptable expressions within their domains. Remarkably, it grants them immunity for actions taken in good faith to restrict access or availability of offensive material. This has prompted self-regulation among digital platforms and contributed to the development of sophisticated content moderation systems. These systems frequently involve centralized regulatory bodies responsible for formulating moderation policies, establishing rule-based frameworks delineating the boundaries of freedom of expression and creating adjudicatory entities tasked with resolving user disputes using procedures they independently devised.⁷² In both their operational principles and organizational structure, these systems bear striking similarities to legal systems, particularly the model of the First Amendment of the US Constitution. Notable is the fact that those responsible for designing these moderation systems, shaping their procedures and training individuals engaged in content moderation are frequently US legal

⁷⁰ Anupam Chander, 'How Law Made Silicon Valley' (2014) 63(3) *Emory Law Journal* 639.

⁷¹ See notes 48–50.

⁷² Klonick, 'The New Governors', at 1630–62.

professionals educated in First Amendment doctrine and rooted in a legal and political culture they export to global user communities.⁷³

These systems have effectively transformed major digital platforms into influential governance structures that not only define the fundamental rules of communication within the digital domain but also enforce these rules through intricate moderation mechanisms.⁷⁴ The magnitude of the power amassed by these major digital platforms is such that, particularly in the Chilean context, it poses a potential threat to the established framework of fundamental rights that underpins the right to information and freedom of expression. This framework is enshrined in the Constitution, and the regulation of these rights is delegated to legislative acts. It operates under the supervision of a Constitutional Court, which examines whether legal provisions regulating freedom of expression are consistent with the Constitution. In contrast, conflicts involving an individual's freedom of expression are resolved by the courts, which can directly invoke the Constitution to protect these rights or, when necessary, employ legal provisions to assess and penalize unlawful or abusive expressions.⁷⁵

In sum, major digital platforms pose a direct threat to the principles of the Chilean constitutional system. By autonomously defining the limits of acceptable speech on their platforms, they affect the basic principle according to which any restriction or limitation on the right to information and freedom of expression must be derived from statutory law. Moreover, because decisions made by these platforms in this context are beyond the jurisdiction of the Constitutional Court, judicial review is undermined. Furthermore, since major digital platforms fall outside the jurisdiction of Chilean courts, illegal content posted on them may remain immune, leaving the fundamental rights of their users inadequately protected under the Chilean legal system. This is why the current interest in regulating false news must also be understood as an effort to regain control over the basic rules governing the scope of freedom of expression within the basic system of fundamental rights. These factors represent novel variables that were absent from the equation that prompted the regulation of fake news in the past, and they are essential to understanding the impetus behind the current drive for regulation.

9.7 CONCLUSION

The Chilean history of regulating fake news demystifies the notion that disinformation is a contemporary phenomenon. A century-old regulation reveals historical patterns that can offer insights into current approaches. One such pattern is the

⁷³ Ibid. at 1621.

⁷⁴ Ibid.

⁷⁵ John Charney and Pable Marshall, 'Libertad de expresion' in Pablo Contreras and Constanza Salgado (eds.), *Curso de Derechos Fundamentales* (Valencia: Tirant lo Blanch, 2021).

tendency to introduce regulations during periods of heightened political instability, often in the wake of constitutional processes or immediately thereafter. These regulations typically emerge under *de facto* governments. Conversely, they tend to be relaxed or abolished during democratic periods. This historical trend suggests that the regulation of fake news in Chile has been employed as a tool to quell political criticism, a stance at odds with the principles of free speech.

The current impulse to regulate fake news in Chile, much like previous instances, arises against the backdrop of a constitutional process marked by intense political polarization and instability. However, the present situation is unique in that it unfolds within a democratic government framework. Of greater significance, fake news has evolved into a global threat to democracy, primarily due to the ease with which disinformation and misinformation can spread in today's digital public sphere. These circumstances introduce new arguments in favour of regulating fake news. Another pertinent argument applies specifically to Chile's situation. As digital platforms assume increasingly influential roles of governance in digital communication, wielding the power to establish and enforce intricate systems of communication norms, they have begun to impact the fundamental rights framework, including free speech and the right to information. Concurrently, basic constitutional principles such as the rule of law, due process and transparency are now compromised.

Rather than serving as a tool to suppress political dissent, fake news regulation could be an appropriate means of tackling these issues. When tailored to address the regulatory challenges posed by digital infrastructure to free speech, it must be designed within a framework that upholds fundamental rights and aims to prevent significant threats to democracy. Lessons from past regulatory experience can offer valuable guidance in this endeavour.